

Office of the Clerk and Recorder
Office Update

CHUCK BROERMAN

**CLERK AND RECORDER
FEBRUARY 27, 2018**

Motor Vehicle Enhancements

◎ Colorado DRIVES

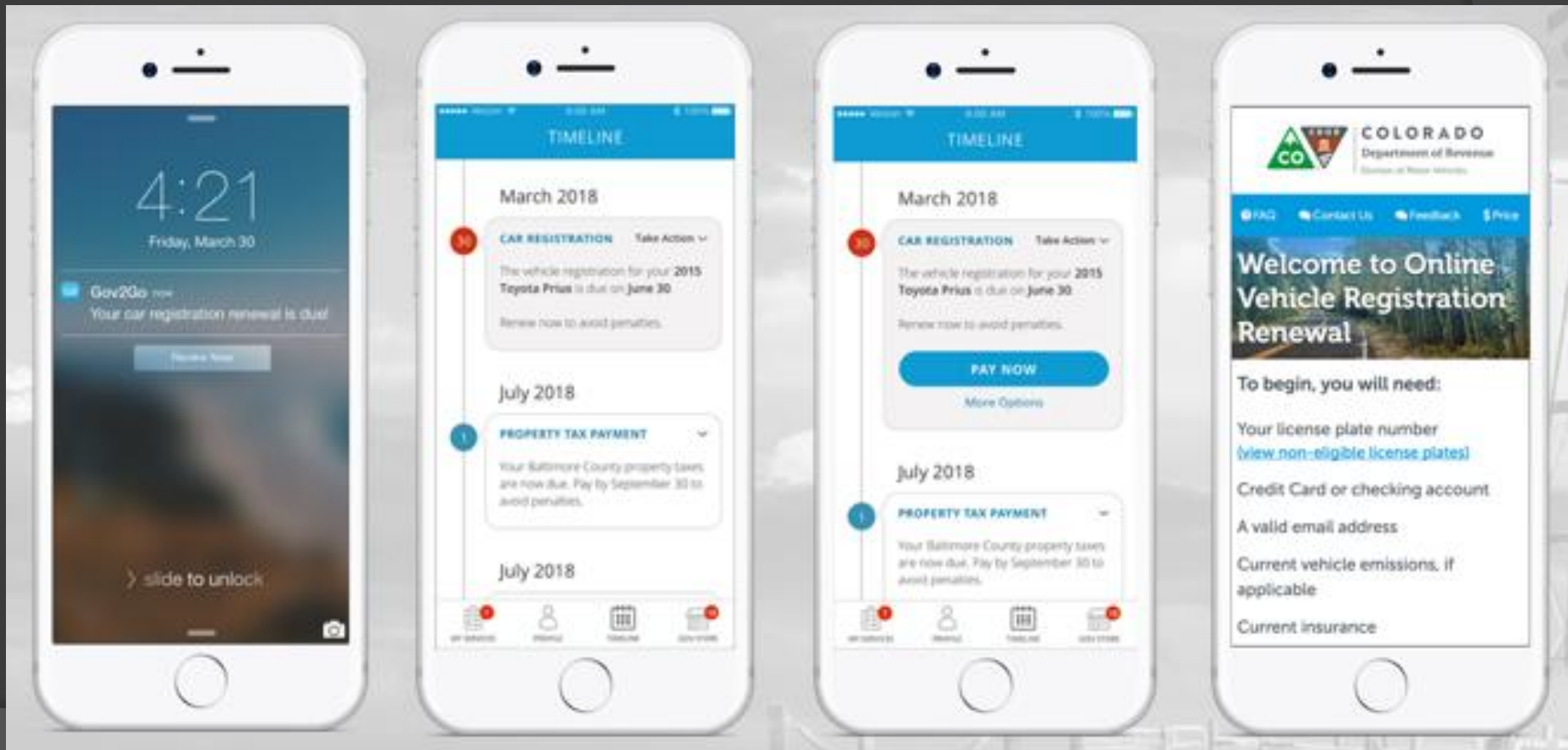
- 5 staff members supporting the development and testing
- Hired 18 part-time employees to support training-paying additional with reserve funds
- CBT training started
- May through July-staff training for a week
- 3-day staff training on new application
- New scanners/printer arrive in June/July
- August 6th Go-Live date

Innovation update

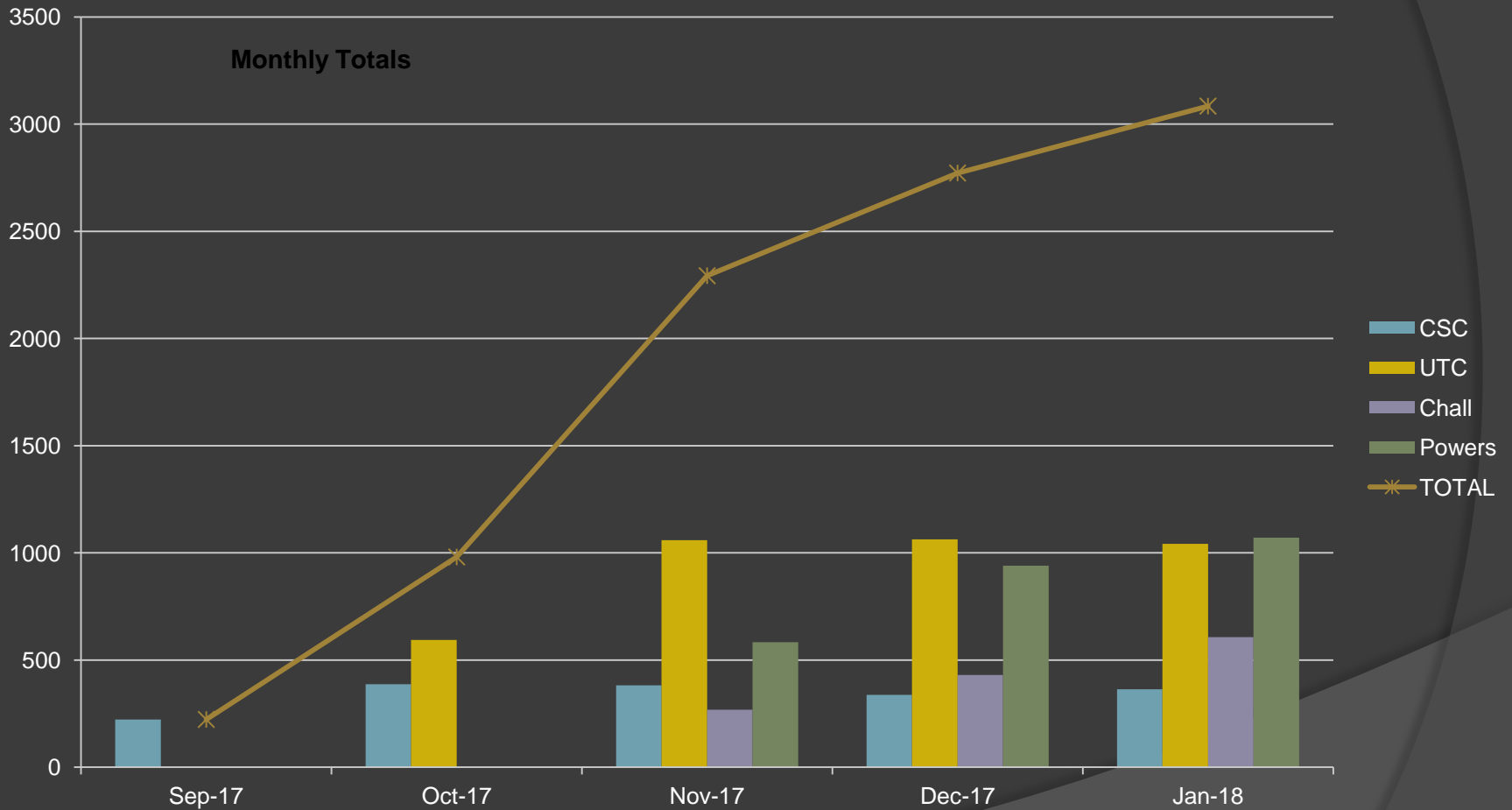


- More innovation coming...
- Added Cross-county kiosk capabilities
- 10,000th customer yesterday
- 1,100 labor hours save/re-assigned to complex transactions
- ~1,500 hours of wait time eliminated
- Title complete by phone service
- Gov2Go application-June

Gov2Go app-Coming in June

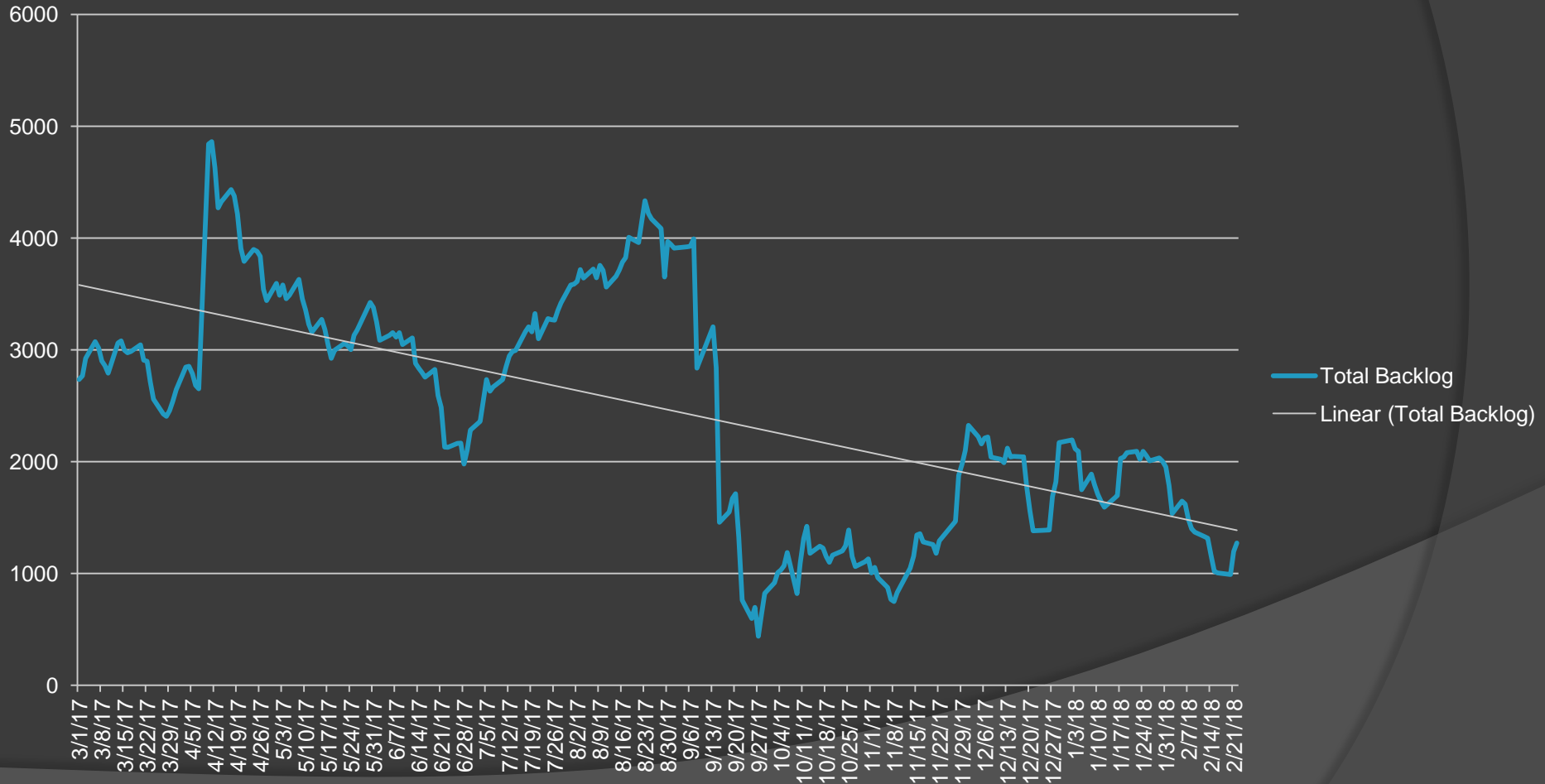


Kiosk Performance

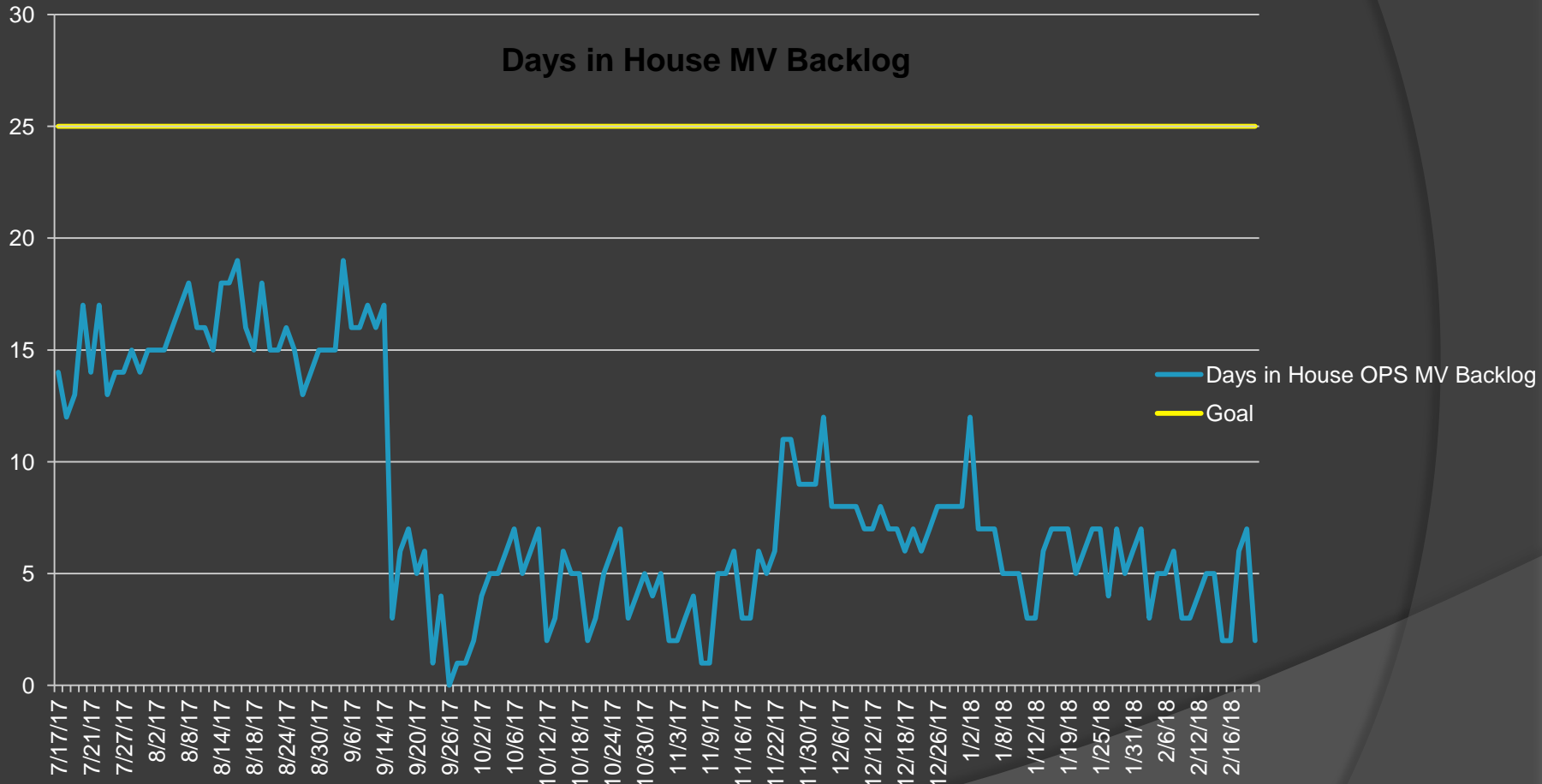


Title backlog

Total Backlog

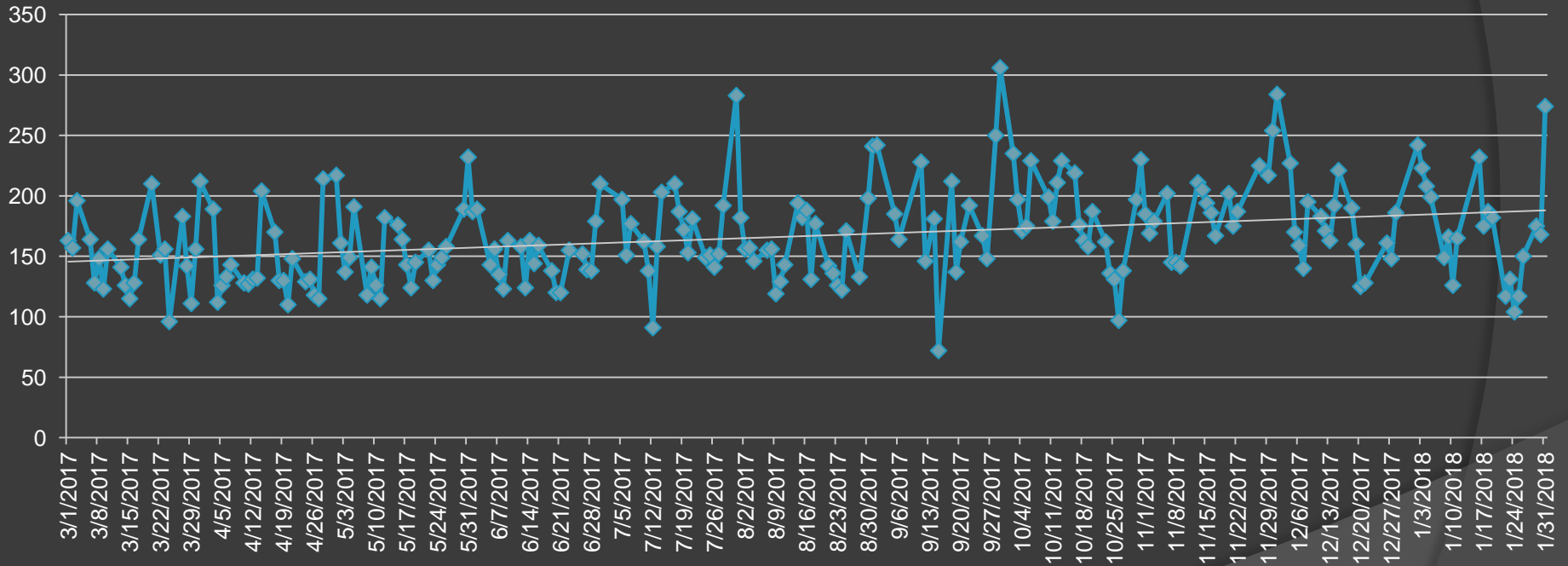


Days in House



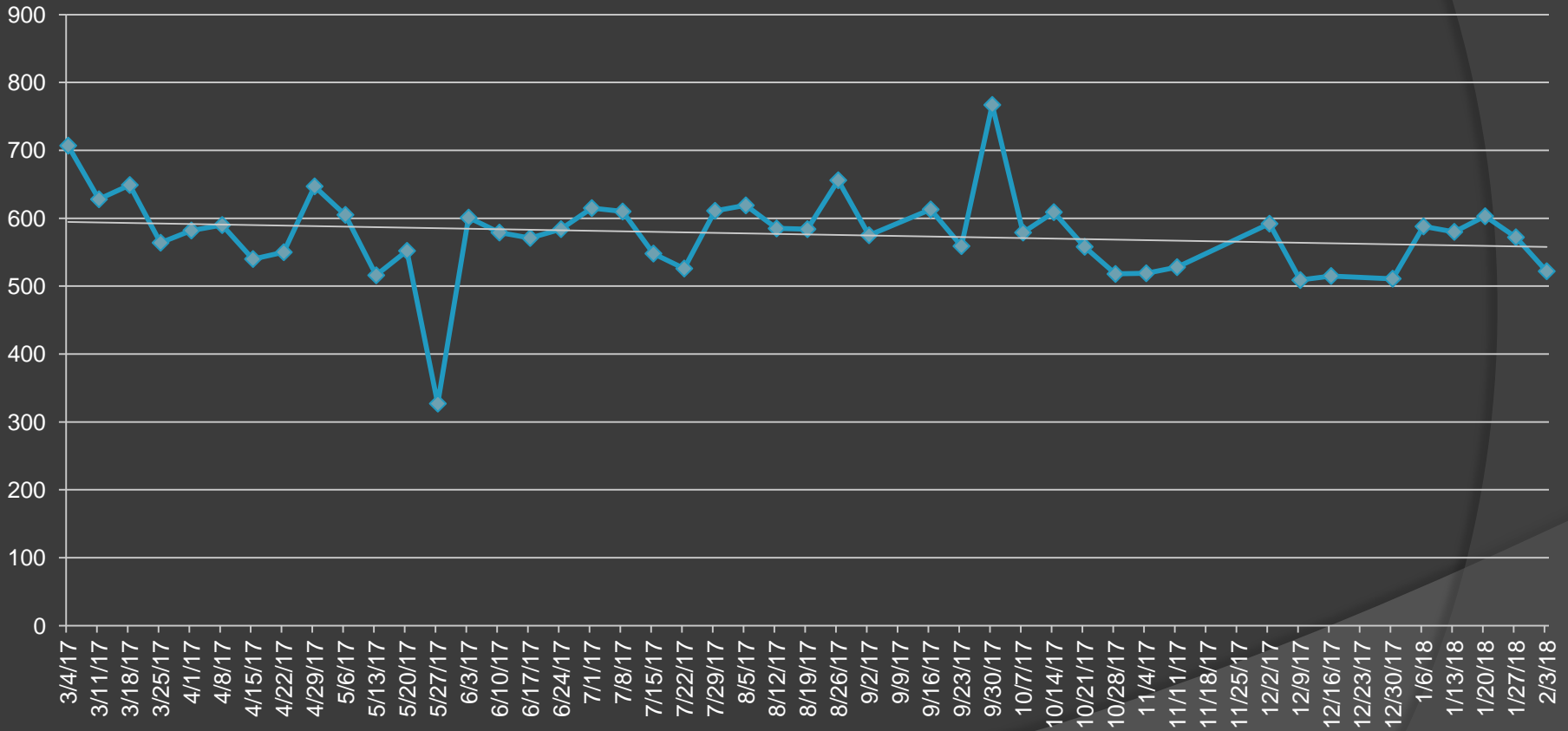
Fort Carson-All services

FT Carson Total Transactions



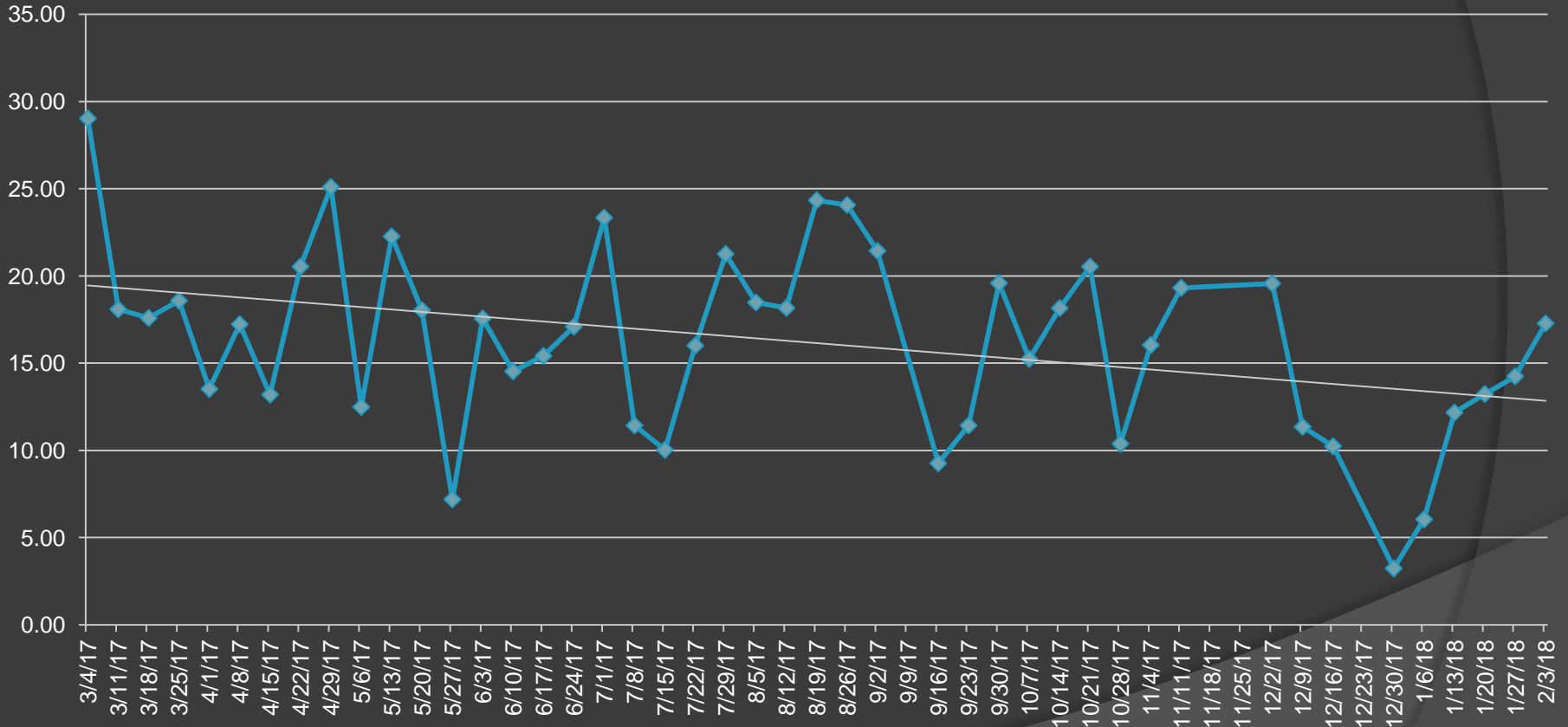
Saturday – All Services

Saturday UTC Total Transactions



Saturday Wait Times

Saturday UTC Avg Wait Times



Recording

- Recordings - YTD 158,488 up 3% from 2016
- Home Sales - YTD up 6.0% for 2017 over 2016
- Marriages – 6,429 down 48 marriages from 2016
- 71% e-Recording

Elections

VSPC 30 day Public comment period ends Feb 28

Recognized in a recent Pew Trust white paper on accessibility in elections for the disabled community.

Under success in Colorado "... while Denver satisfied a majority of disability access criteria, El Paso County, home to Colorado Springs met everyone."

Caucus next week-Tuesday March 6th

Questions