

Office of the Clerk and Recorder
Office Update

CHUCK BROERMAN

**CLERK AND RECORDER
AUGUST 8, 2017**

Table of Contents

- Motor Vehicle and Driver's License
- Fort Carson update
- Saturday office hours
- Recording
- Elections

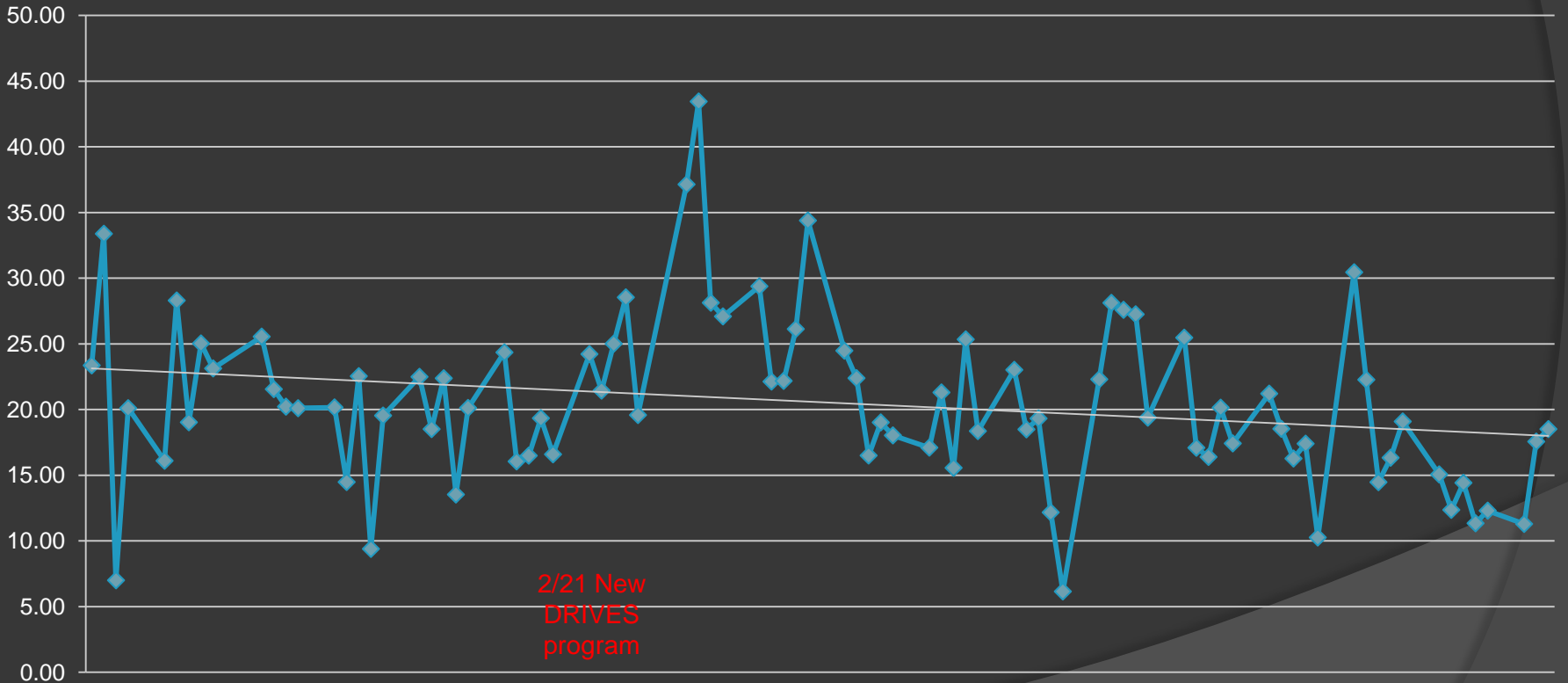
Motor Vehicle Enhancements

- ⦿ Colorado DRIVES Driver's License upgrade-Presidents' Day weekend (February 21)
- ⦿ Additional DL station at CSC and UTC
- ⦿ DMV in a box-ATM kiosk for renewals
 - Last week in August

Post Driver's License DRIVES Program Implementation

DL Avg Wait Time DRIVES

DL Avg Wait Time DRIVES
Linear (DL Avg Wait Time DRIVES)



Motor Vehicle Performance

2017 customer visits to date-255,708

● Wait Times YTD

Average wait times 24 minutes and 43 seconds

Express/Renewals/Handicap-8 minutes and 36 seconds

Military-15 minutes and 55 seconds

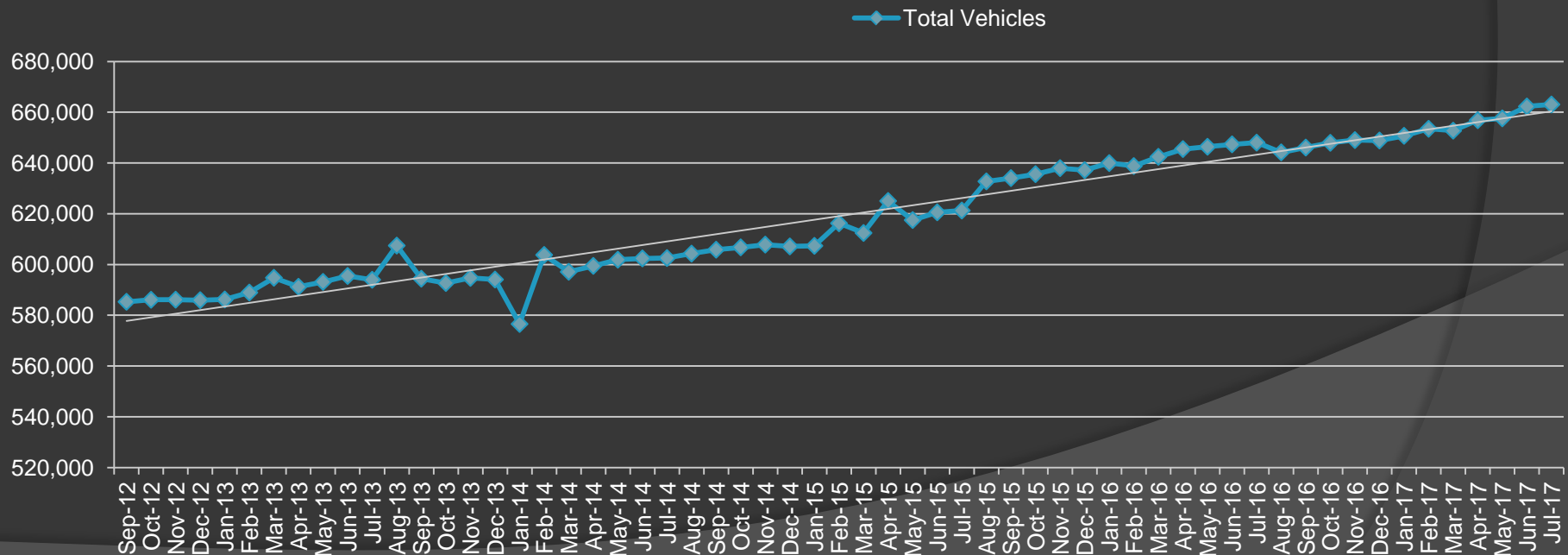
Driver's License-21 minutes and 12 seconds

Titles-37 minutes and 12 seconds

Motor Vehicle Update

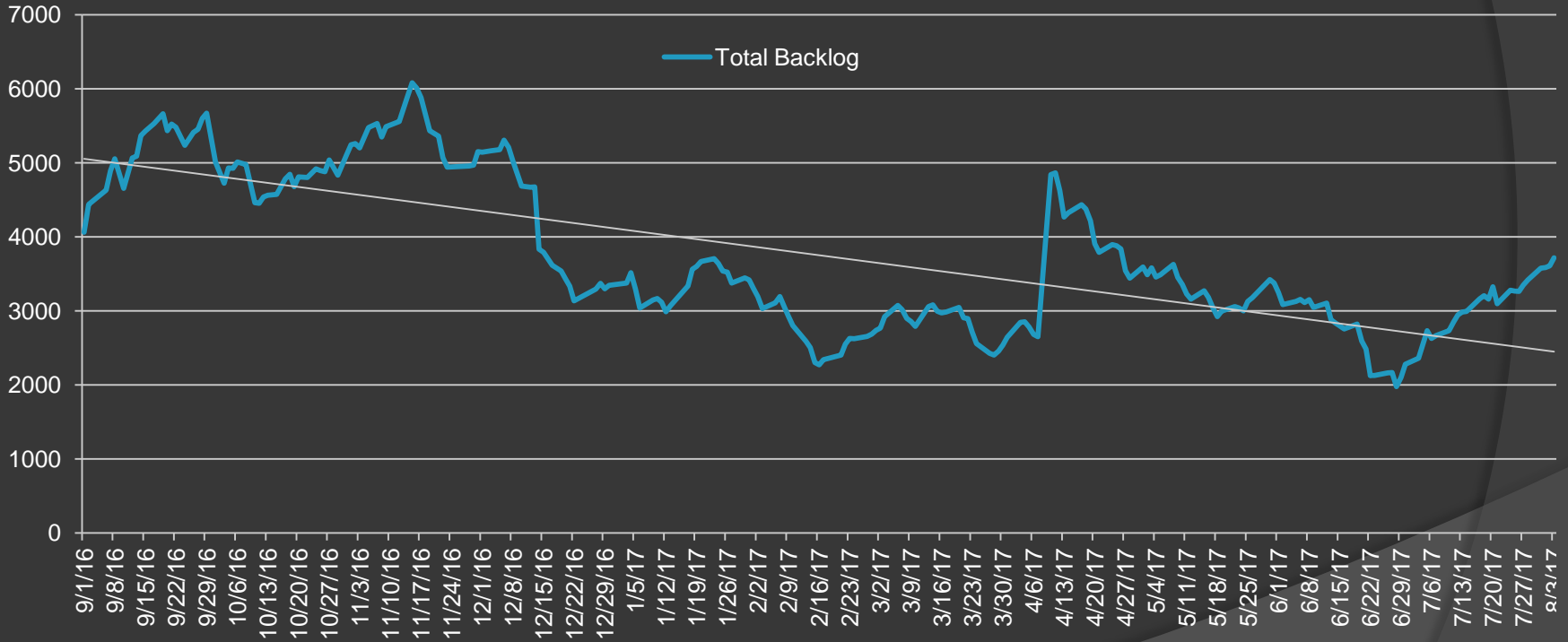
- 681,660 motor vehicles
 - Up 76,350 total vehicles since 2012
 - Up 3.4% from last year
 - Up 16.5% since 2012

Total Vehicles



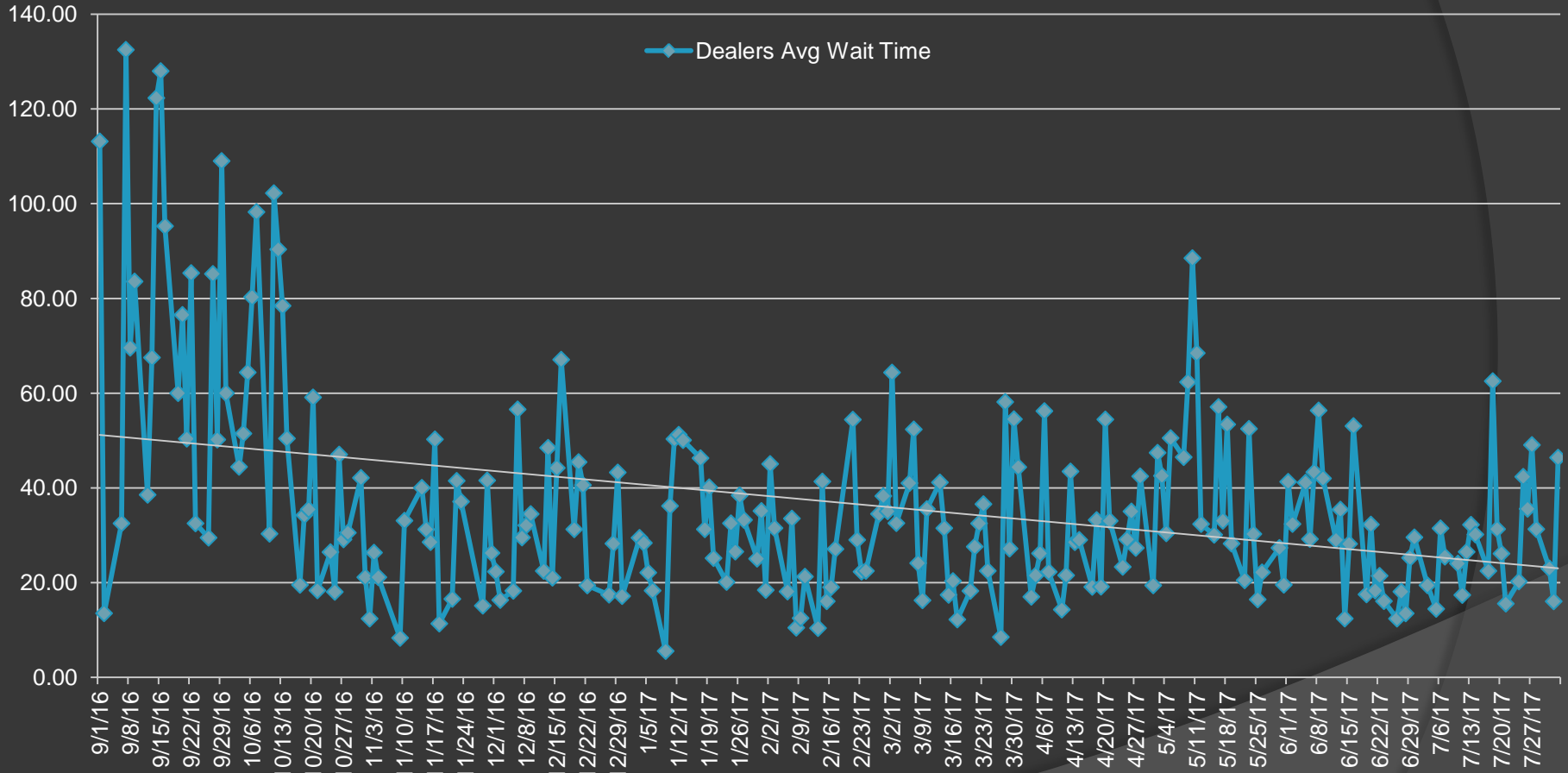
Title Backlog

Total Backlog



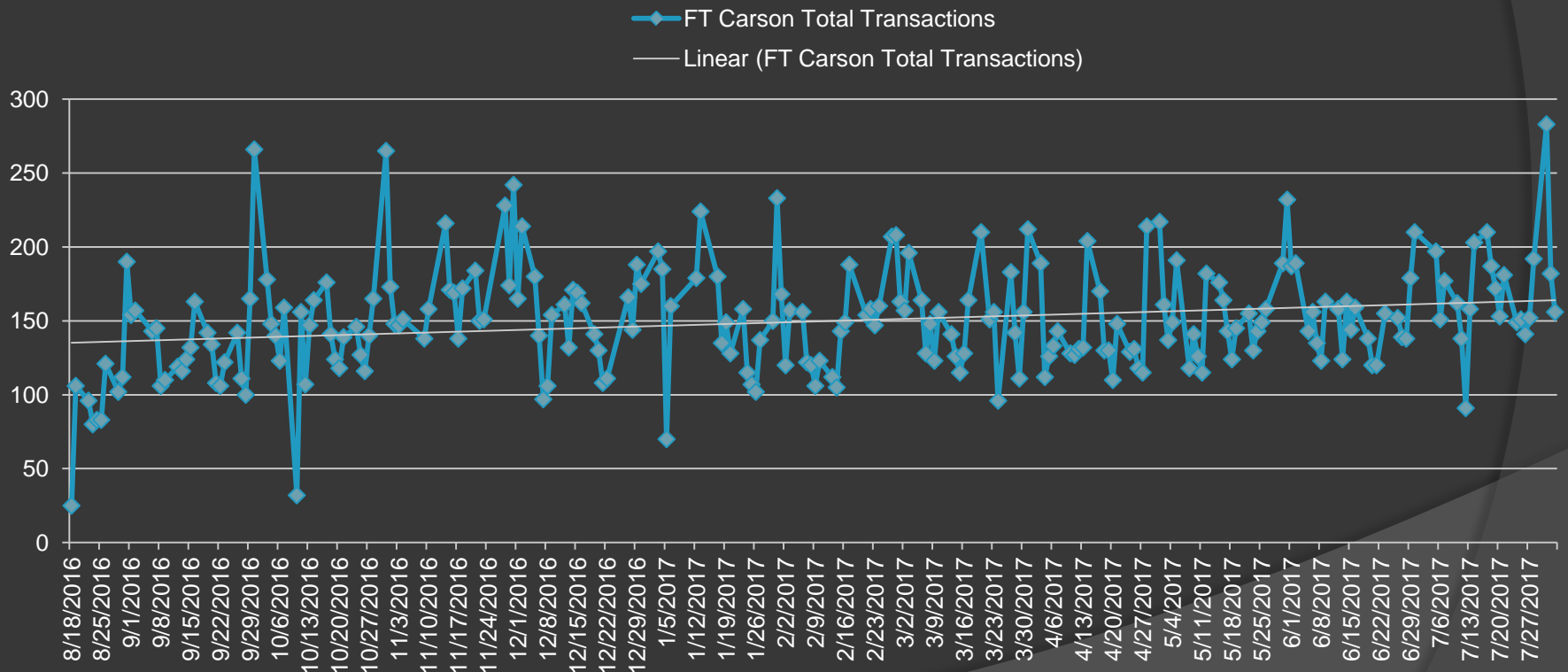
Dealer Services

Dealers Avg Wait Time



Fort Carson-All Services

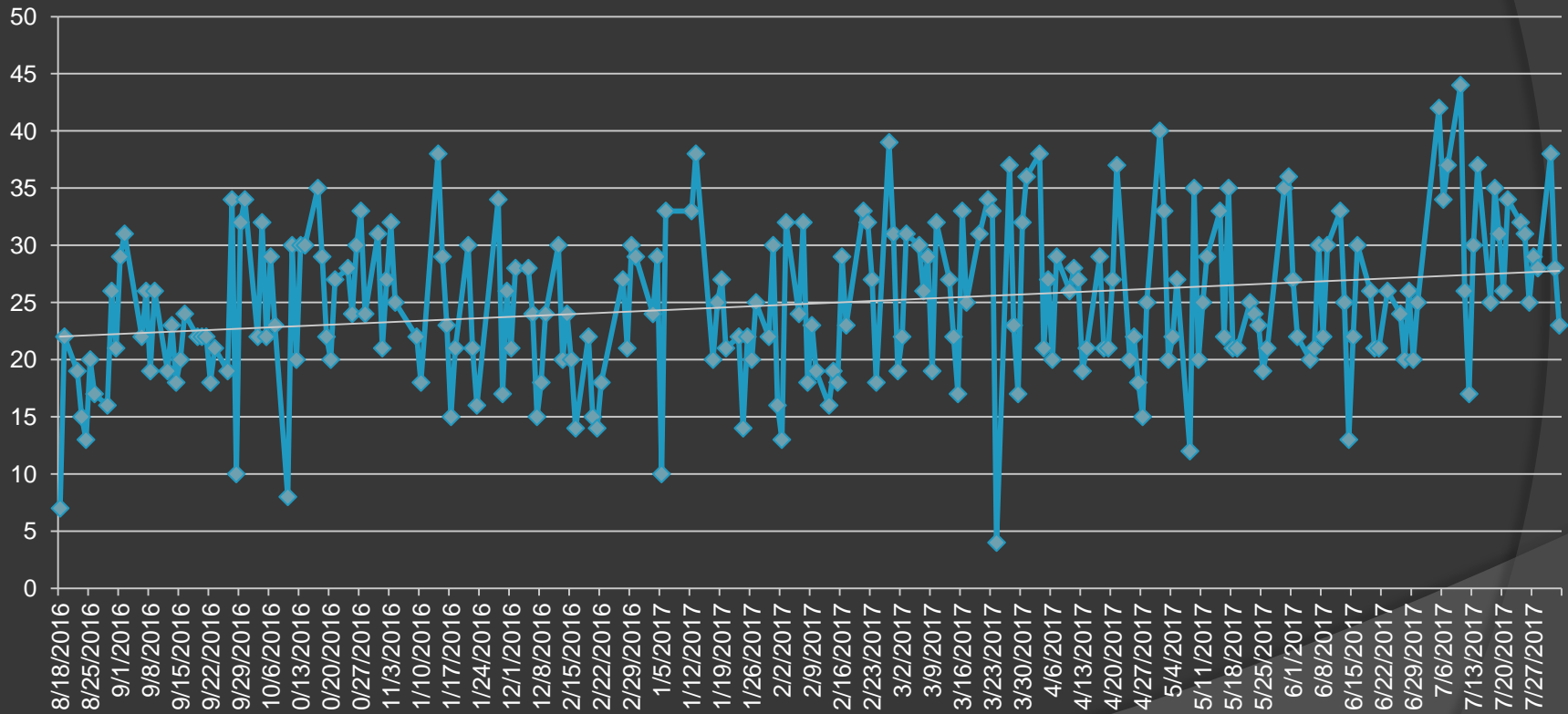
FT Carson Total Transactions



Fort Carson Driver's License

Ft Carson DL

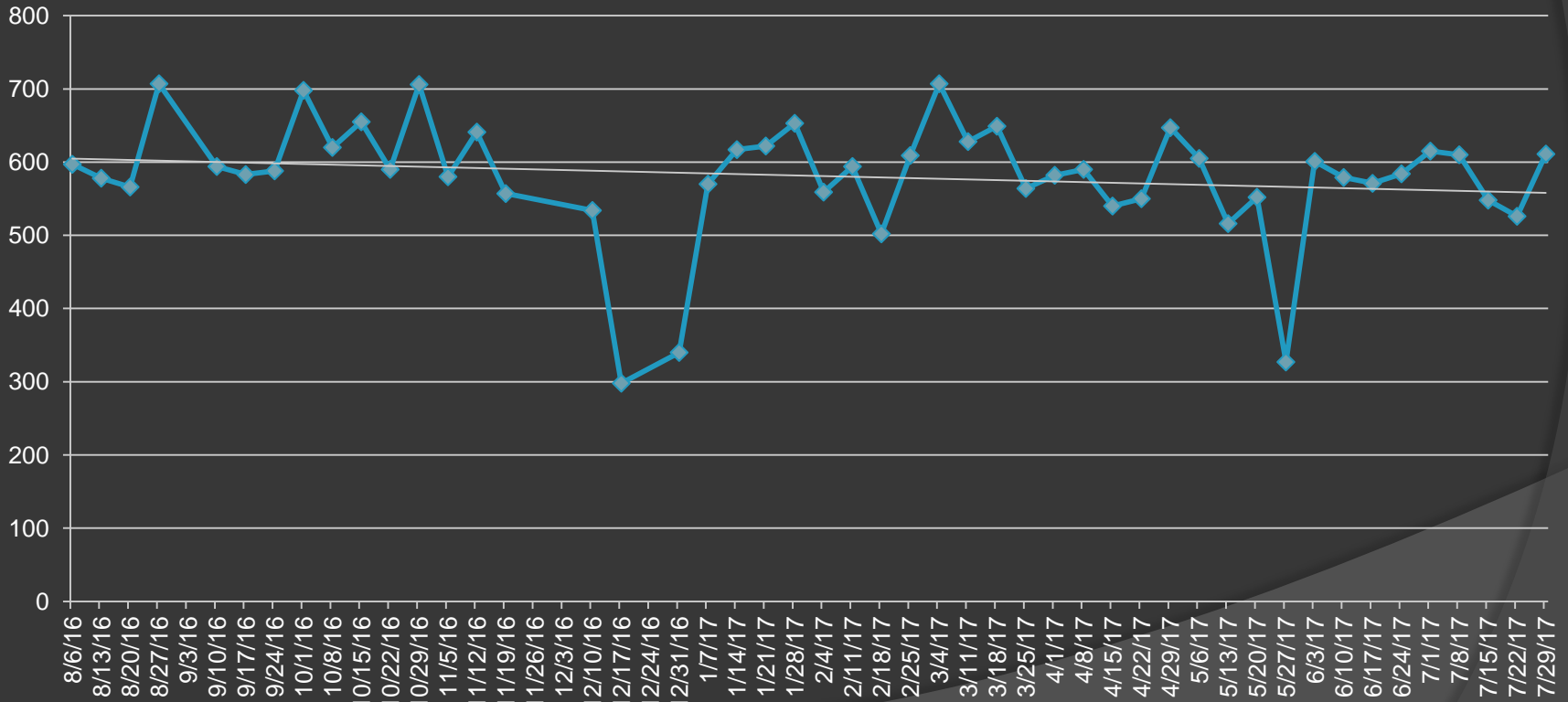
◆ Ft Carson DL
— Linear (Ft Carson DL)



Saturday Office Traffic

Saturday UTC Total Transactions

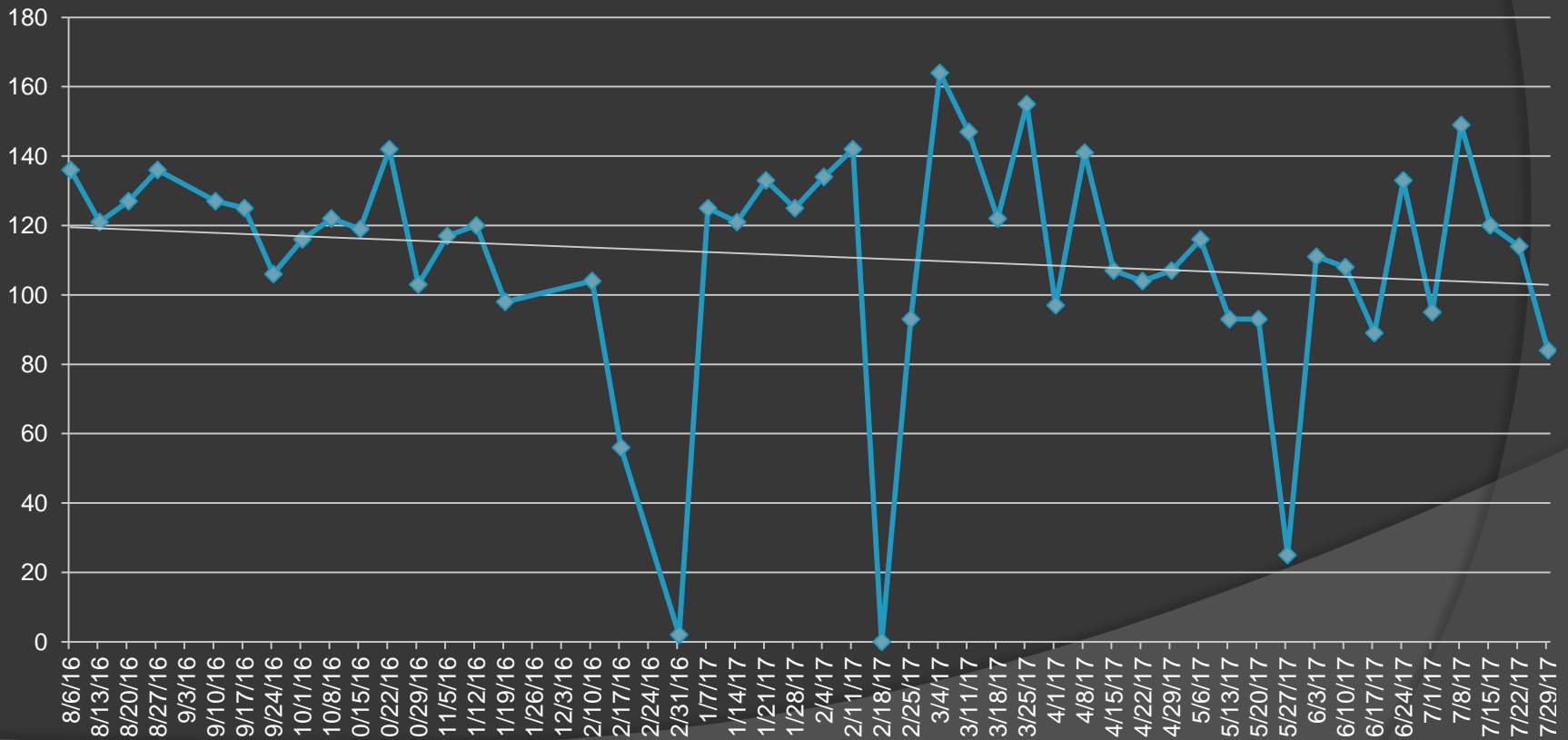
— Saturday UTC Total Transaction



Saturday Driver's License

Saturday UTC DL

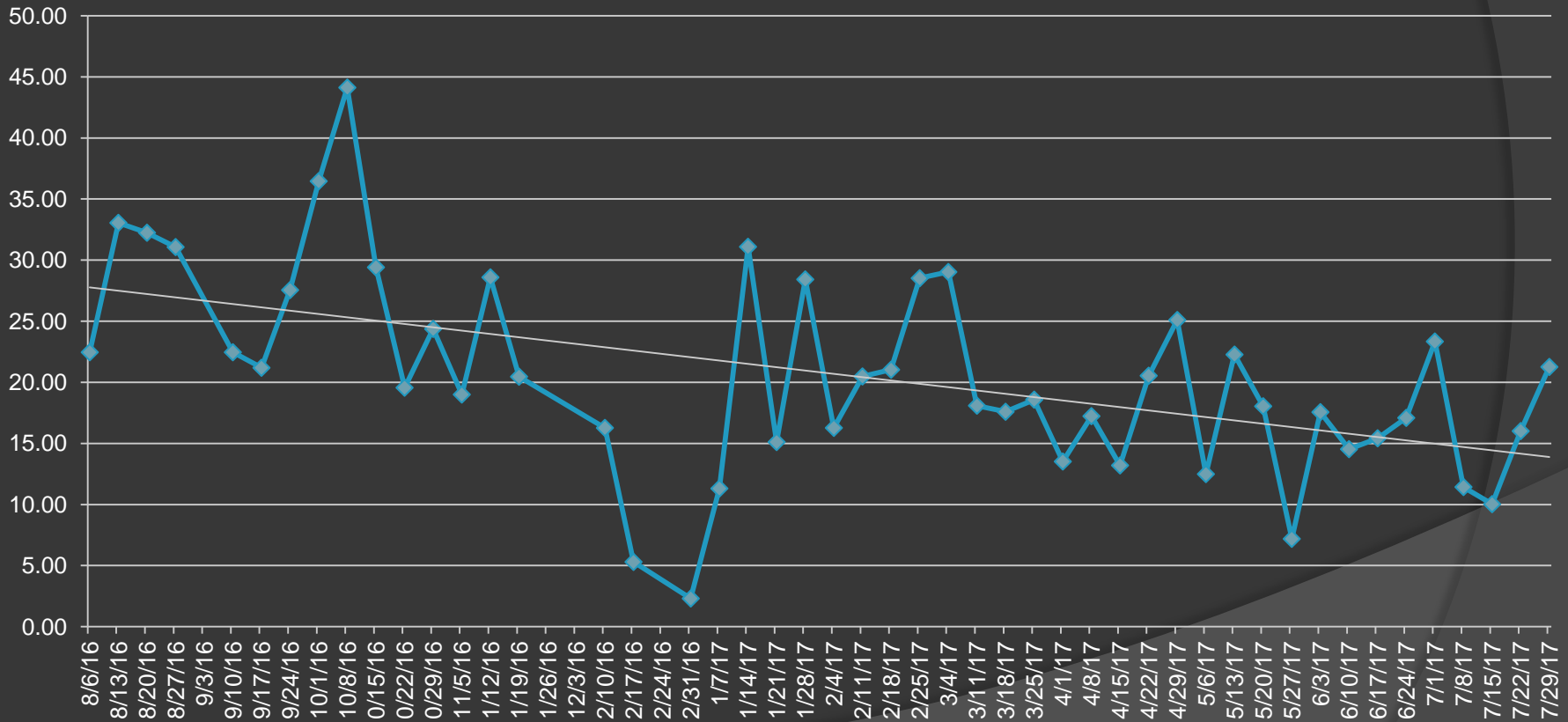
—◆— Saturday UTC DL
— Linear (Saturday UTC DL)



Saturday Wait Times

Saturday UTC Avg Wait Times

—◆— Saturday UTC Avg Wait Times
— Linear (Saturday UTC Avg Wait Times)



Recording

- **Recordings- YTD 91,336 up 6% from 2016**
- **Home Sales YTD up 5.6% for 2017 over 2016**
- **Marriages- 3774 up 1% from 2016**

Elections

- ⦿ 2017 Legislative Session
- ⦿ Received new election equipment
 - Equipment 17 years old
 - Faster, labor savings, auditing features
 - New equipment will increase transparency and allow public to see how the machines tabulate a vote
 - Staff trained on ballot layout software
 - Mock elections the past two weeks

Questions?