

Office of the Clerk and Recorder  
Office Update

**CHUCK BROERMAN**

**CLERK AND RECORDER  
OCTOBER 12, 2017**

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# Motor Vehicle Enhancements

## ◎ Colorado DRIVES

- 2 staff members - expanding to 5 in Q1 2018
- 3-day staff training on new application
- June through July
- August 6<sup>th</sup> Go-Live date

## ◎ DMV in a box-ATM kiosk for renewals

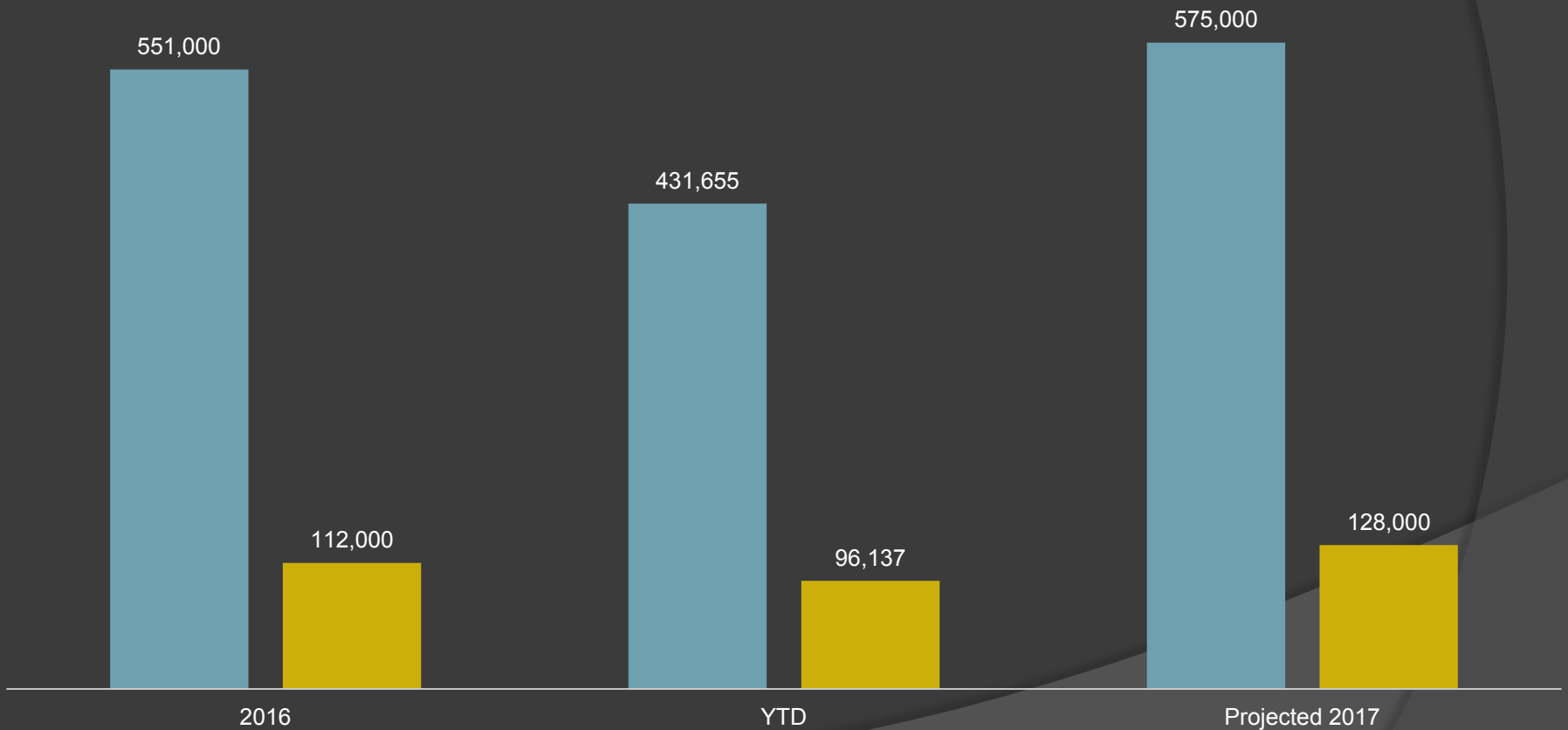
- September 21-processed 295 to date
- UTC this Friday - First 24/7 location in Colorado

# First 24/7 Kiosk in the state!



# Customer Visits

■ Motor Vehicle ■ Driver's License



# Wait times YTD

Average wait times 25 minutes and 58 seconds

Express/Renewals/Handicap-9 minutes and 13 seconds

Military-18 minutes and 13 seconds

Driver's License-21 minutes and 39 seconds

Titles-39 minutes and 17 seconds

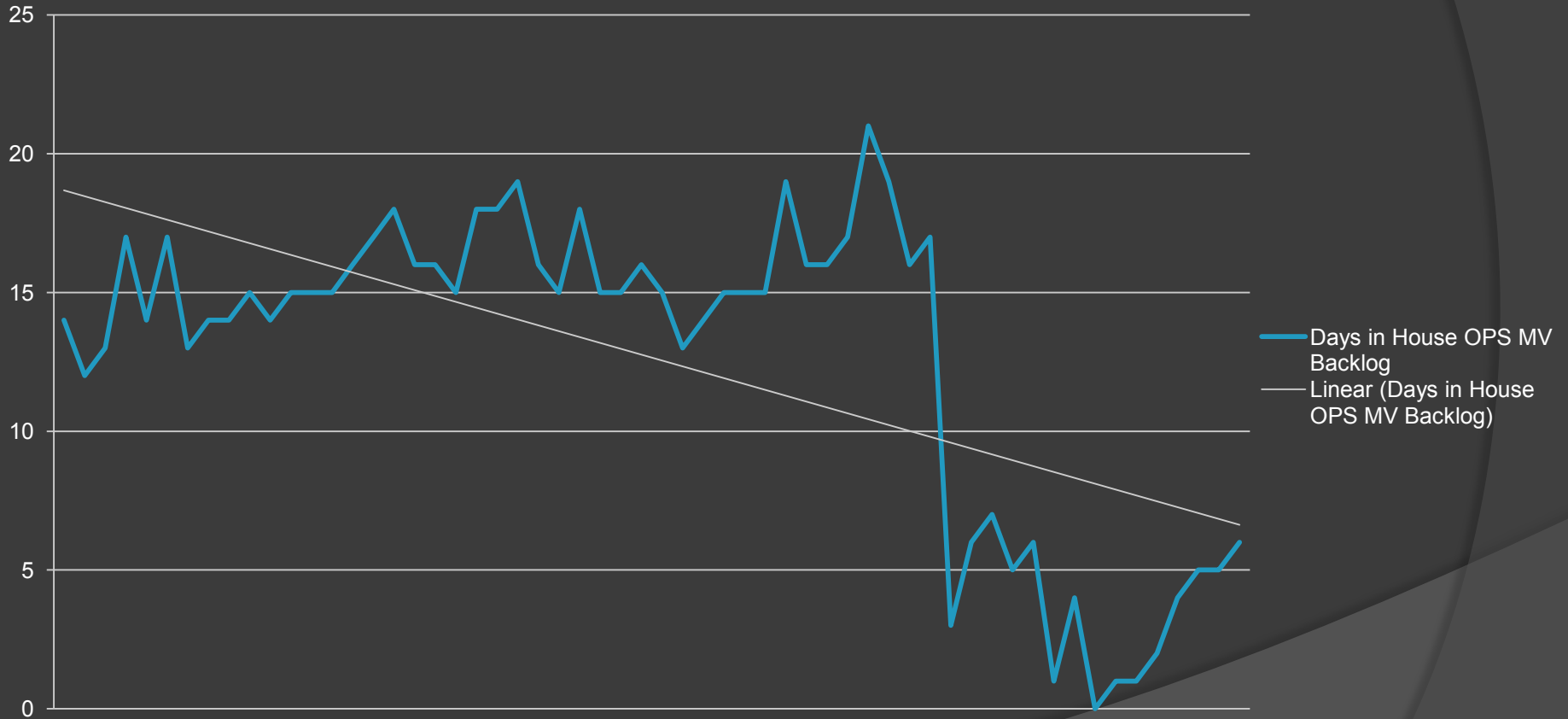
# Title Backlog

## Total Backlog



# Days of Title inventory in house

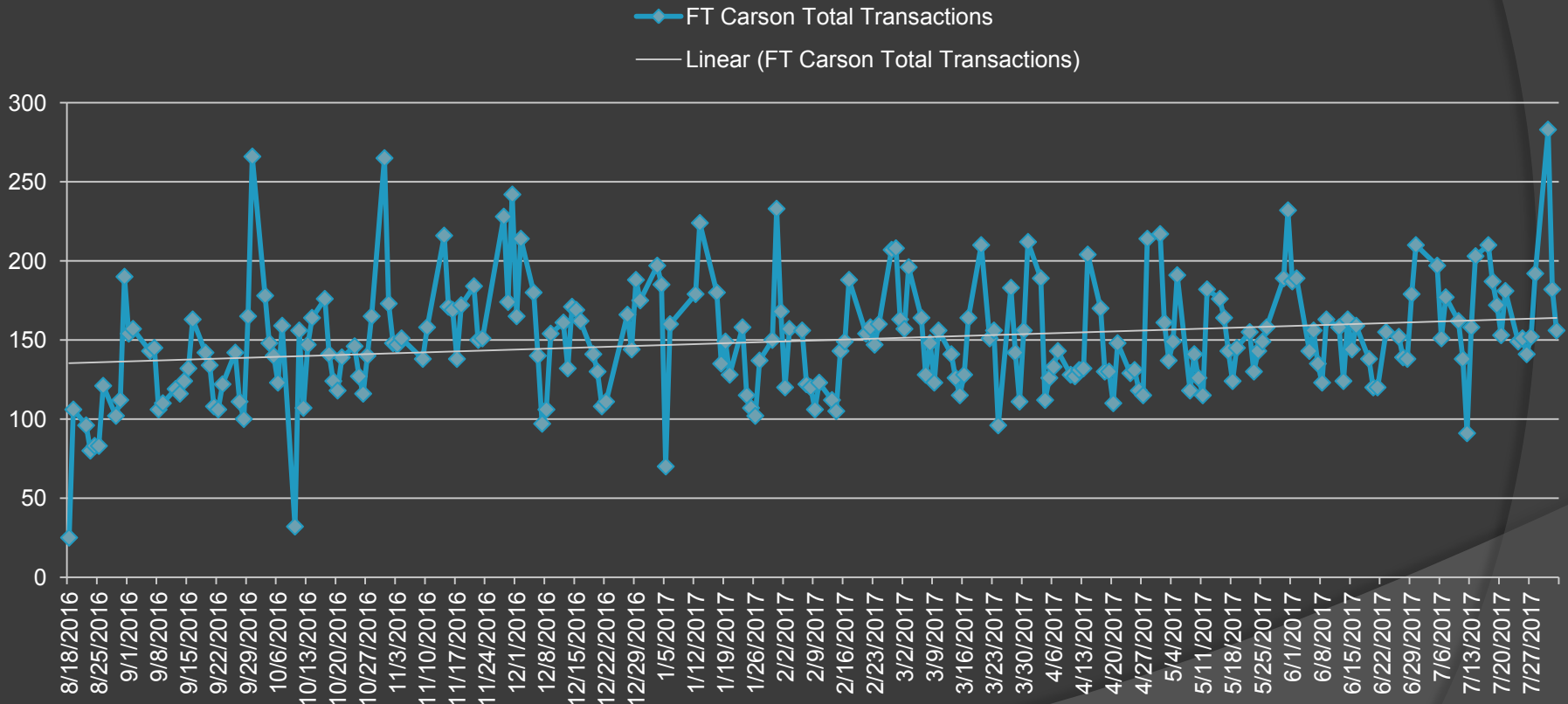
## Days in House OPS MV Backlog





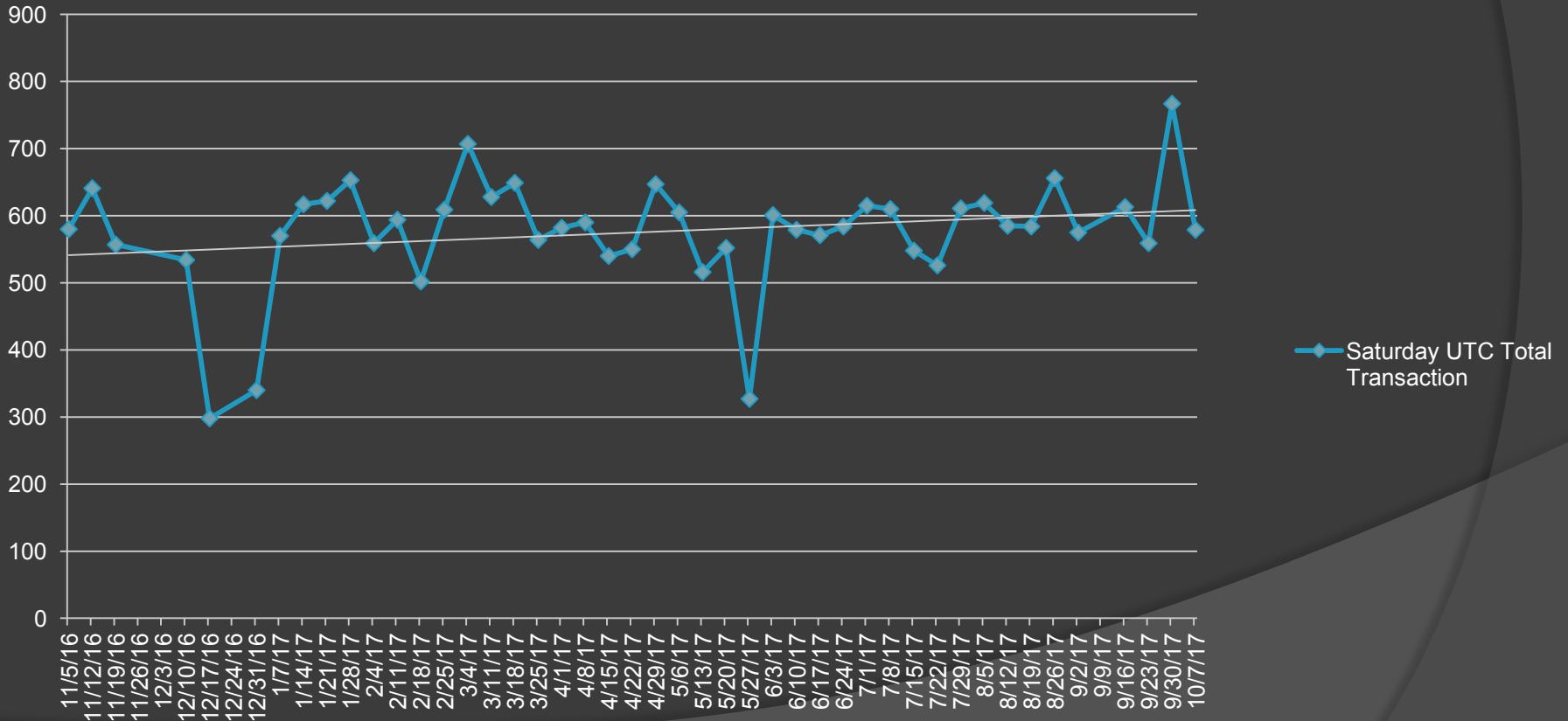
# Fort Carson-All Services

## FT Carson Total Transactions



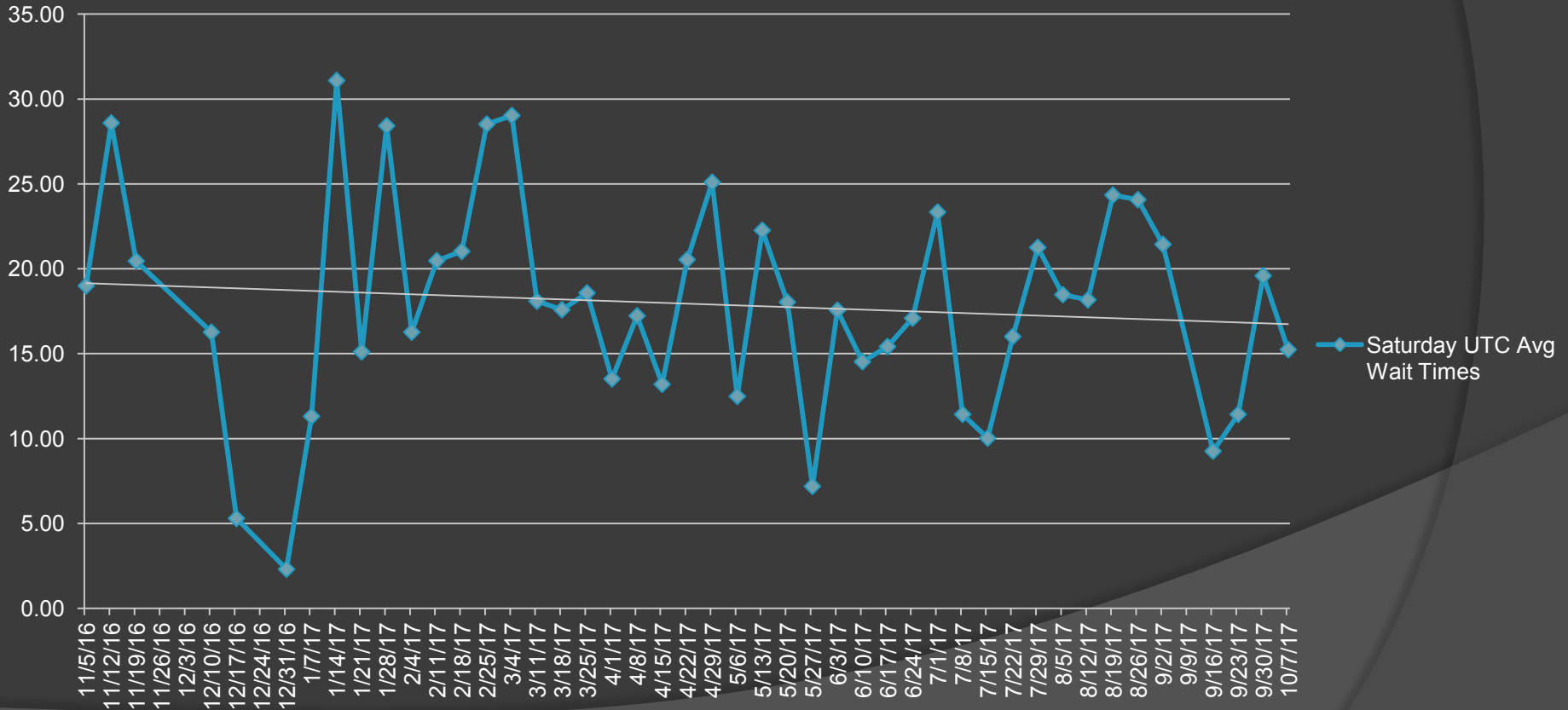
# Saturday Office Traffic

## Saturday UTC Total Transactions



# Saturday Wait Times

## Saturday UTC Avg Wait Times



# Recording

- Recordings - YTD 119,081 up 4% from 2016
- Home Sales - YTD up 9.3% for 2017 over 2016
- Marriages – 5,041 up 1% from 2016
- 71% e-Recording

# Elections

- ⦿ New election equipment
- ⦿ Mock elections
- ⦿ Finished programming and ballot layout in 3 days v. 5
- ⦿ Military and Overseas ballots were mailed out 45 days before the election in adherence to Federal law
- ⦿ Public Logic and Accuracy test-passed with flying colors and ahead of schedule
- ⦿ TABOR notices were mailed last week
- ⦿ Ballot printing and insertion complete
- ⦿ Ballots will be mailed Monday October 16<sup>th</sup>
  - Epcvotes.com | 575-VOTE (8683)
  - Envelope

# Elections

- Total of 9 Voter Service and Polling Centers
  - Citizens Service Center VSPC opens on Monday October 16<sup>th</sup>
  - The following VSPCs open Monday October 30<sup>th</sup> –Union Town Center, Powers, Centennial Hall and Fort Carson
  - November 6<sup>th</sup> and 7<sup>th</sup> – Monument, Independence Center, Manitou Springs and Fountain
- ⦿ Motor Vehicle Offices at Union Town Center and Centennial Hall closed Monday November 6<sup>th</sup> and November 7<sup>th</sup>-Election Day for the sole purpose of operating as a VSPC

# Ballot drop-off locations

- 15 drop off locations
- Curbside drop off-Monday November 6<sup>th</sup> and Election day (Tuesday November 7<sup>th</sup>) –CSC, UTC, C-Hall and Powers
- New Ballot Box (MOAB<sup>2</sup>) Mother-of-All Ballot boxes at East Library



# Questions